

NEWS RELEASE

Office of Public Relations 3600 South Constitution Boulevard West Valley City, Utah 84119-3720 Office: (801) 965-5833

Fax: (801) 955-3604

Email: owen.jackson@wvc-ut.gov

FOR IMMEDIATE RELEASE

Date: February 4, 2010

Contact: Aaron Crim, Director of Public Relations & Neighborhood Services, 801-963-3466

Owen Jackson, Public Relations Manager, 801-965-5833

West Valley City Implements Online Citizen Service Requests

West Valley City – Beginning Thursday, February 4, 2010, West Valley City residents will be able to make service requests online through the City's website. Initially residents will be able to log Public Works service requests including street concerns, pothole repair, street light issues, garbage and recycling service problems, and traffic signal problems among others, with other City services becoming available in the future.

Residents will be able to create an account using their email to follow the progress of their logged service requests and receive email updates as the status of the request changes.

A link can be found online at www.wvc-ut.gov.